



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

Dear Family Support Service Families,

Out of an abundance of caution for our families, providers, children and our staff due to COVID-19, we will **NOT** be conducting in-person appointments or accepting walk-ins at all 3 of our offices. We are asking that all documents be sent thru mail, email, fax or placed in the drop boxes, outside of the building. Due to this temporary change in process, annual recertifications and certifications will be completed with your Family Advocate electronically.

If you have changes or closures that you need to report, please contact your Family Advocate as soon as possible thru email OR phone at (619) 521-3055 (Mission Valley), (619) 474-4707 (National City), or (760) 294-5050 (Escondido).

Frequently Asked Questions

Q. My child's school has closed and now I need full time hours with my provider. Will the YMCA compensate my provider for full time or will they only pay part time?

A. If you are currently approved for both a vacation and school schedule for your child(ren), we will pay the vacation schedule to your provider, paid to the maximum allowable reimbursement rates (RMR). You should indicate on the Attendance Sheet that the child's school is closed.

Q. If my provider closes her business due to COVID-19 concern, can I choose an alternate provider?

A. You may choose an alternate provider of choice, who has a Provider Agreement with our Provider Support Services Department. If you choose a provider without an agreement, there may be a delay in the approval of services. If you choose a non-licensed provider, the only option that will be accepted at this time, would be a relative caretaker related to the child(ren) by either grandparent, aunt or uncle. Please contact your Family Advocate for details.

Resources:

FREE Meal Service Program for Children 18 and under

The California Department of Education (CDE) has received a special waiver called CA COVID19 from the United States Department of Agriculture (USDA) that will enable a school district that had previously been approved to operate the Summer Food Service Program (SFSP) or Seamless Summer Option (SSO) to provide meals to students during a coronavirus-related closure.

SFSP and SSO are both federally funded and state-administered programs that serve free meals to children eighteen and younger when school is not in session and in communities where 50 percent or more of the students qualify for free and reduced-priced meals.

Students will not be required to remain on-site to consume the meal and can take the meal and go, which is not the usual federal guideline. This exception was made to enable students to continue to be fed without increasing the risk of spreading germs.

For a list of Free Meal Service Program locations in San Diego County click [here](#).

For more information about the Impact of the Coronavirus on Family Child Care in California click [here](#).